



## PRESS RELEASE

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Paris, January 10, 2023

**Free: the only operator in France that has pledged not to raise its prices**



When it celebrated its tenth anniversary in 2022, Free undertook **not to raise the prices of its mobile plans** (€2 and €19.99 plans) **for the next five years**, having already kept its prices the same since launching its business back in 2012.

One year on we've kept that promise and **are reiterating our pledge not to alter our prices**. *"We're the only operator in France that's decided not to raise the prices of our mobile plans. Despite the inflationary environment and our massive investment in rolling out 5G across the whole of France, we have kept our promise we made in 2022 and we will continue to uphold our pledge for the next four years. We would like to thank all our subscribers for their trust and confidence in us"* said **Thomas Reynaud, Chief Executive Officer of the Iliad-Free group**.

In addition, the quality of Free's mobile network speeds continues to be recognized, as seen in the latest annual nPerf survey on mobile Internet connections in Metropolitan France, covering 2022. In this survey, for the sixth consecutive year Free ranks as **France's number 1 alternative operator for mobile download speeds**, with an average download speed of 87.39 Mbps, all technologies combined (2G > 5G).

Currently, Free's mobile network covers **over 99.8% of France's population for 4G**, and Free has **the largest 5G network in France** in terms of number of sites, covering **over 87% of the population**.

*In the nPerf survey of Mobile Internet connections in Metropolitan France published on January 10, 2023, Free was ranked the number 1 alternative operator after Orange in 2022 for download speeds (87.39 Mbps), all cellular technologies combined. Survey based on 1,203,476 speed tests carried out between January 1, 2022 and December 31, 2022 by users of the nPerf tool in Metropolitan France. See [www.nperf.com](http://www.nperf.com) for the full survey and methodology used.*

*5G network currently in rollout phase (3.5 GHz and 700 MHz frequencies). Available to subscribers with a compatible plan and phone, in areas covered by the network. See [mobile.free.fr](http://mobile.free.fr) for full terms and conditions and coverage.*

*The largest 5G network in terms of number of 5G sites in service: 15,242 sites using 700 MHz/3.5 GHz frequencies (of which 3,680 3.5 GHz sites) in Metropolitan France at September 30, 2022. See ARCEP's December 15, 2022 update on the 5G rollout in France, available on [arcep.fr](http://arcep.fr).*

*Prices of Free Mobile and Free €2 plans: excluding (i) communications in excess of/not included in the plan and (ii) services and add-on options.*

## About Free

Free - the inventor of the world's first triple-play box - is a Fixed and Mobile Ultra-Fast Broadband operator in France, standing out for its innovative, straightforward and attractive offerings. At end-September 2022, it had had 21.2 million BtoC subscribers (14.0 million mobile subscribers and 7.1 million fixed subscribers). Free is a subsidiary of the Iliad Group, which was created in France in the early 1990s and now also operates in Italy under the Iliad brand and in Poland under the Play brand. In March 2021, the Iliad Group launched its BtoB business in France under the Free Pro brand.

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