PRESS RELEASE

Paris, January 20, 2023

Free's Fixed Internet speeds ranked the fastest in France in 2022



nPerf Fixed Internet Survey 2022

For the second year in a row, Free has delivered the best overall performances for Fixed Internet connections in France all technologies combined, notably for fiber. That is the outcome of the 2022 nPerf survey on Fixed Internet connections in Metropolitan France.

Free was once again the "stand-out winner", "settling in at the top for the long term"

Scoring an overall **163,152 points**, up on 2021, Free took the top spot **for the second year running**. This result is thanks to Free's ambitious policy of investing heavily in its networks, combined with the quality of its Freeboxes and commercial offerings.

The fastest speeds, all technologies combined

With an average download speed of **274.17 Mbps**, up 48 Mbps (22%), an average upload speed of **183.29 Mbps, and the best average response time (latency) of 20.16** ms, Free is the operator in France offering **the fastest speeds and best overall performances** all fixed technologies combined.

“Free Fiber has clout”

Free Fiber offers the best performances for FTTH-type connections: in 2022, Free’s subscribers had **the fastest average download speeds for FTTH**, coming in at close to **600 Mbps**, “***a simply spectacular performance***”. As stated in the survey*: “With an average download speed of close to 600 Mbps, Free is well ahead of its rivals who are all below the 500 Mbps mark”.*

In 2022, Free’s subscribers also got the best average upload speed for FTTH, at **406.69 Mbps**. Data transfer has never been so fast in France – **this is the first time an operator has topped the threshold of 400 Mbps!**

These results clearly show how Free has got its strategic choices right in terms of Fiber rollout, meaning that today **over 30 million eligible homes** can benefit from these best-in-class Fiber speeds.

And lastly, Free is the only operator in France to propose an offer that integrates 10G EPON technology.

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Free: the best Fixed Internet performances in 2022 according to the nPerf survey of Fixed Internet connections in Metropolitan France published on January 20, 2023. In the survey, Free ranked number one for average download speed (274.17 Mbps) and average upload speed (183.29 Mbps), all technologies combined (Fiber and ADSL) in Metropolitan France in 2022. Survey based on 5,427,142 tests carried out between January 1, 2022 and December 31, 2022 on Fixed Broadband lines (ADSL and cable) and Fixed Ultra-Fast Broadband lines (FTTH and FTTB) by users of the nPerf tool in Metropolitan France. See www.nperf.com for the full survey and the methodology used.

10G-EPON fiber technology: maximum theoretical speeds of 8 Gbps download and 700 Mbps upload, subject to use of compatible devices.

About Free

Free – the inventor of the world’s first triple-play box – is a Fixed and Mobile Ultra-Fast Broadband operator in France, standing out for its innovative, straightforward and attractive offerings. At end-September 2022, it had 21.2 million BtoC subscribers (14.1 million Mobile subscribers and 7.1 million Fixed subscribers). Free is a subsidiary of the iliad Group, which was created in France in the early 1990s and now also operates in Italy under the iliad brand and in Poland under the Play brand. In March 2021, the iliad Group launched its BtoB business in France under the Free Pro brand.

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