PRESS RELEASE

Paris, July 20, 2022

Free comes out well ahead again in the nPerf Fixed Internet survey for first-half 2022



As in 2021, in the first half of 2022, Free gave its subscribers the best Fixed Internet performance in France, all technologies combined. And that's according to the latest survey of fixed Internet connections in Metropolitan France published by nPerf today.

Free extends its lead over its competitors

In all of the survey's categories (Broadband, Ultra-Fast Broadband and FTTH), and across all of the criteria, Free was once again the stand-out winner for the first half of 2022.

With an average download speed of 264.24 Mbps, an average upload speed of 178.26 Mbps and a response time of 20.45 ms, Free notched up a total of 162,098 nPoints, extending its lead over its competitors (4,500 points more than the second place).

Free's Fiber speeds "*are continuing to soar*"

Free stood out the most in the survey for the performance of its Fiber (FTTH) connections, with its scores up sharply to highs that have never been seen before in France.

The average download speed is now close to 600 Mbps (591.32 Mbps), which is on average 115.25 Mbps faster than its competitors. "*A new quality threshold has been reached",* said nPerf, adding that *"Internet users in France have never had such high speeds before."*

Free's subscribers have also got the best average upload speed on Fiber. Free is the first ISP in France to have topped the symbolic threshold of 400 Mbps, with an average of 407.35 Mbps in first-half 2022.

And lastly, in terms of latency, Free is the only provider to offer its subscribers a faster response time, with the average coming down by 12.60 ms.

A powerful industrial player

In the space of 20 years, Free has grown into a powerful industrial player, with telecom networks that are among the best in France.

Over the past five years, the iliad Group – Free's parent – has invested €7.5 billion in rolling out its own Fixed and Mobile networks throughout France. Every day, over 12,000 technicians – including 4,500 Group employees – are working on deploying Free Fiber, which now covers more than 15,000 municipalities, with over 27 million homes eligible for our high-quality Fiber coverage and speeds.

As a convergent operator in Italy and Poland since 2022, the iliad Group intends to capitalize on the technological and industrial expertise it has built up in France for Fiber rollouts in order to become a leading European player in its industry.

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Free: the best Fixed Internet performances in first-half 2022 according to the nPerf survey of Fixed Internet connections in Metropolitan France published on July 20, 2022. In the survey Free ranked number one for average download speed (264.24 Mbps) and average upload speed (178.26 Mbps), all technologies combined (Fiber and ADSL) in Metropolitan France in the first half of 2022. Survey based on 2,944,739 tests carried out between January 1, 2022 and June 30, 2022 on Fixed Broadband lines (ADSL and cable) and Fixed Ultra-Fast Broadband lines (FTTH and FTTB) by users of the nPerf tool in Metropolitan France. See www.nperf.com for the full survey and the methodology used.

About Free

Free – the inventor of the world's first triple-play box – is a Fixed and Mobile Ultra-Fast Broadband operator in France, standing out for its innovative, straightforward and attractive offerings. At end-March 2022, it had 20.7 million BtoC subscribers (13.7 million Mobile subscribers and 7 million Fixed subscribers). Free is a subsidiary of the iliad Group, which was created in France in the early 1990s and now also operates in Italy under the iliad brand and in Poland under the Play and UPC Polska brands. In March 2021, the iliad Group launched its BtoB business in France under the Free Pro brand

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